

## GENERAL

**PLANT LOCATION:** 1 mile east and 1 mile north of George, Iowa (extreme northwest Iowa).

**OFFICE HOURS:** 7:00AM to 5:00 PM, Monday through Friday.

**PLACING ORDERS:** Give the catalog number and complete description. A rough sketch is required on special built equipment. Please contact us if you do not find the equipment you need as we fabricate many items to fit special requirements.

## SHIPPING

**COMMERCIAL CARRIER:** Several carriers stop daily at our plant. Please specify your delivering carrier when ordering.

**UPS:** For packages up to 130" length and girth combined. Package weights up to 150 lbs.

**PARCEL POST:** For packages up to 108" length and girth combined. Package weights up to 70 lbs.

**AIR FREIGHT:** Sent from Sioux Falls, SD. A delivery charge will be made to the airport.

## WARRANTY

SUDENGA INDUSTRIES, INC. warrants each New Unit against operational failure caused by defective material or faulty workmanship which occurs during normal use and operation within 180 days from date of purchase by user. Our obligation under this warranty consists only of repairing or replacing without charge to the customer, or at our option, allowing credit for any part which has failed during the above stated period as a result of being defective at the time of manufacture. All other costs incurred during replacement such as crane rental, labor, loss of income due to work stoppage, etc. are not covered under this warranty. We reserve the right to require the return of the defective part or parts to verify the claim. All material returned to the factory, including any and all parts shipped with the defective part or parts, must be shipped prepaid. The repaired or replaced part or parts, plus any and all parts being returned to the user will be shipped FOB, the factory. Electric motors, gas engines, and hydraulic motors are not covered under this warranty. These are covered under their own specific manufacturer warranty. The warranties contained here in are the only warranties made by the manufacturer. No other warranties, expressed or implied, are given on any products.

SUDENGA INDUSTRIES, INC. expressly denies the existence of, or liability for, warranties, either expressed or implied, pertaining to the material handling capacity or horsepower requirements of products in this catalog. Capacities quoted in catalogs and literature, whether supplied by the manufacturer or any other person or agency, are intended to be informational only. Conditions such as temperature, humidity, type of material, weight and moisture content, and equipment maintenance, will effect equipment performance and horsepower requirements are beyond the manufacturers control.

The purchaser shall be solely responsible for determining the adequacy of the product for any and all uses to which the purchaser shall apply it. The application of the product by the purchaser shall not be subject to any implied warranty of fitness for that purpose.

## RETURN POLICY

A proof-of-purchase Invoice Number must accompany all FACTORY APPROVED returned merchandise for credit to be allowed. The following handling and restocking charges will apply:

Within 30 days of Invoice date	- 10%
30 - 60 days from Invoice date	- 20%
61 - 90 days from Invoice date	- 30%
91 - 120 days from Invoice date	- 40%
Over 120 days from Invoice date	- No Credit

Absolutely no merchandise will be accepted beyond 120 days. No special built equipment may be returned for credit. This policy will be followed stringently.

## MINIMUM ORDERS

List Price orders of \$25.00 and less will be billed at NET. No discounts will be allowed on these orders.

## SUDENGA INDUSTRIES, INC.

Box 8 • 2002 Kingbird Ave. • George, IA 51237 USA  
1-888-SUDENGA (783-3642) • 1-712-475-3301  
Fax: 1-712-475-3320

sales@sudenga.com • www.sudenga.com